

Sign up for Sure Pay and you can pay your water bill conveniently and automatically without writing a check or paying for postage. Here's how it works:

What is Sure Pay?

Sure Pay is a program for City of Tempe water customers that allows you to pay your water bill with an automatic withdrawal from your checking account.

Who can join the program?

Any City of Tempe water customer with a valid checking account may join. Please consult your financial institution to verify you can use the program.

How do I join?

Complete the application below and return it with your payment to the City of Tempe Customer Service Office. **Please include a voided check with your application** (do not include a deposit slip.) Within one or two billings, notice of your enrollment in the Sure Pay program will appear on your water bill. **Please continue to make payments until you receive notice that an automatic payment will be made.**

Will I still receive a water bill?

You will continue to receive a bill showing the amount due along with the date your account will be debited. If you have any questions about your bill, please contact the Customer Service Office at 350-8361, Monday through Friday, 7 a.m. - 5 p.m.

City of Tempe Sure Pay Application and Agreement

To join the Sure Pay program, complete this form, attach a voided check (please do not send a deposit slip) and return it to the City of Tempe Customer Service Division, P.O. Box 5002, Tempe, AZ 85280 or send it along with your payment.

Please Print:

Name (as shown on your water bill) _____

Water Account Number _____

Service Address _____

Mailing Address (if different) _____

Daytime Phone _____

Name (as shown on your checking account) _____

Checking Account Number _____

Financial Institution _____ Address _____ Phone _____

☐ **Yes I would like to contribute \$1 for Help To Others Program.** (See other side for more information about the program.)

I hereby authorize City of Tempe and the financial institution designated on this application to charge the account I have specified for payment of my monthly water bill. I have the right to stop payment of a charge by notifying City of Tempe within five days after I receive my bill. I understand that a fee will be charged to my account for each request returned for insufficient funds. If two requests are returned for insufficient funds, I may be excluded from the plan. In addition, I understand that both the financial institution and City of Tempe reserve the right to terminate this payment program and/ or my participation therein. Should I choose to withdraw from the plan, I will notify City of Tempe in writing.

Signature _____ **Date Signed** _____